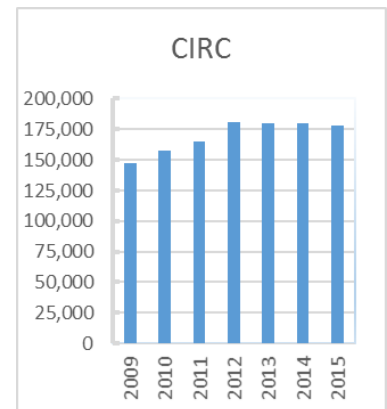
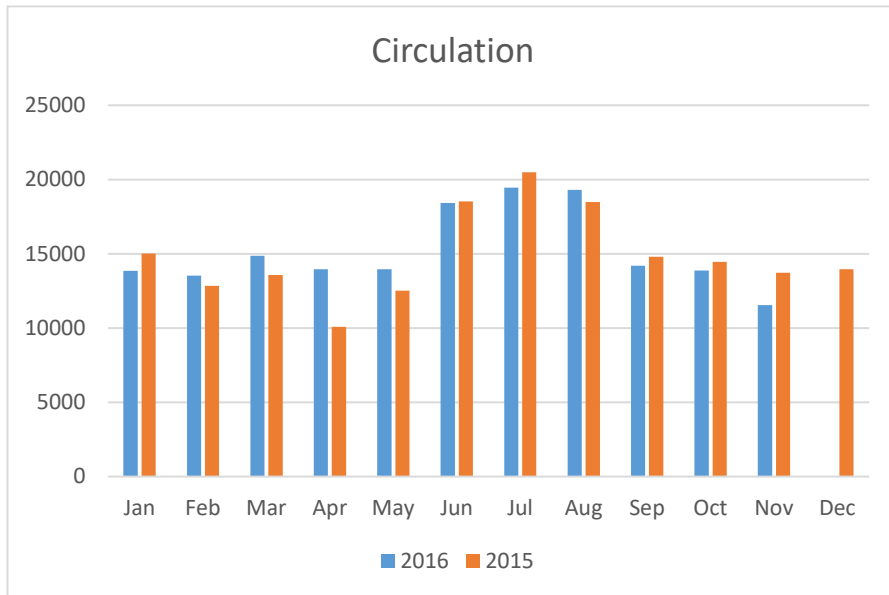


# Director's Report – November 2016

## Circulation

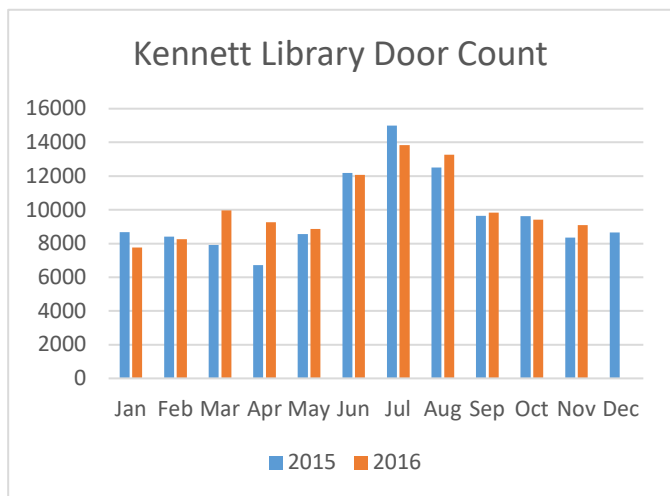


YTD 2016: 169,009

YTD 2015: 164,533

## Door Count:

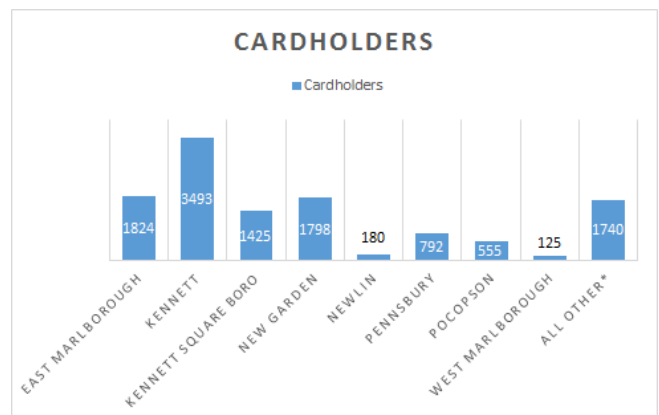
YTD: 111,606 LYTD: 107,569



## Card Holders

As of November 2016: 11,932\*

Increase from last month: 54



\*Note: A new category was added this month – All Other – meaning a total of cardholders who reside outside of the 8 municipalities.

## November Program Attendance

Range	# of Programs	Attendance
Child (0-5)	16	231
Child (5-11)	14	191
Young Adults (12-17)	9	150
Adult (18+)	8	119
<b>Total</b>	<b>47</b>	<b>691</b>

This table of Programs attendance is work in progress at this point, the important point is that OUR library programs attracted 691 people to the library during November. Future reports will detail some of the monthly program highlights. Stay Tuned!

# Staff Reports

## Deborah Kellar – Interim Director, Interlibrary Loan and Library Manager

In November, we received 18 interlibrary loans and sent out 17. Our number of deleted items was 122. Our number of expired holds was 212.

The two new staff members, Chris Rodriguez and Anna Linn have transitioned quickly to the front desk duties and are a wonderful addition to our library team.

## John Hendrix – Children’s Services

Our weekly Family Story Time and Story Time Yoga continue to be very popular with attendance in the 20s. Our youngest patrons enjoyed foundational programs like Family Place Playground & Toddler Music Class, while older children were served by programs like Paper Model Building Club and our popular ongoing Paws for Reading.

## Alexander Caliva – Program Coordinator

While my watch as Program Coordinator officially began in December, I can attest that November saw a number of well attended programs.

- Many of our regular monthly programs saw their last meeting for the year (In anticipation of the winter/holiday program attendance slump).
- Our well-regarded lecture series brought us ‘*Modigliani: The Accursed Painter*’, ‘*Chester County’s Arctic Explorers*’ and ‘*Dr. Maia Aitken of Animal Planet’s Vet U*’.
- ‘*A visit with Estelle Tracy of 37 Chocolates*’ was especially well attended, and I am in the process of reaching out to coordinate another program with her for February.

## Unique Hotspot Checkouts: 17

These results were collected with the old method, but as of December, we have been collecting hotspot statistics through the square reader to create more accurate reports. One Hotspot is more than a month overdue. After several attempts to contact the patron the delinquent unit has been reported stolen and permanently deactivated, to be replaced in the rotation by one of our reserve units soon.

## Paul Sapko – Reference Services

Our reference statistic collection week in November yielded the following results:

Reserve/Order Items: 58

Computer/Printing Help: 32

eBook/Download Assistance: 5

General Reference: 30

Reader’s Advisory: 8

Total Transactions for the week: 133

Multiplying 133 times 4.3 gives an estimated total of 572 reference transactions for the month of November.

## Filomena Elliott – Adult Literacy

- **12 new tutors** were matched with students
- **Testing** of all students continues!
- **Book Sale** began November 7; to date net profit is **over \$2300**
- **November 30:** Workshop for tutors at Kendal/Crosslands
- **Rice Drive** to help fill KACS Holiday baskets ongoing to December 14 early AM; **so far 174 bags collected**

Average ALP Attendance			
	Sept	Oct	Nov
Day Class	17	17	17
Evening I	10	9	11
Evening II	10	12	10
Evening III	12	12	10
Evening IV	8	10	10
<b>November:</b> There were 10 day classes of 3 hours each and 6 evening classes for each level of 2 hours each.			